

**Government Decree**  
**on maximum prices charged from customers for taxi transport**  
**services**  
**(460/2013)**

Section 1

*Scope of application*

This decree lays down provisions on the maximum prices that may be charged from customers for taxi services and on the associated additional charges that may be imposed, excluding value-added tax.

Section 2

*Structure of fare*

The maximum price that may be charged from customers consists of the basic fare, distance-based fare and fare charged for waiting time. In addition, an advance booking fee, and an assistance, airport and luggage surcharge may be imposed.

Section 3

*Basic fare*

The maximum basic fare shall be EUR 5.36 for journeys beginning between 6:00 and 20:00 on weekdays (Monday to Friday). The maximum fare of EUR 5.36 also applies to journeys beginning between 6:00 and 16:00 on Saturdays and on the day preceding each of the public holiday laid down in section 3 of Chapter 4 of the Church Act (1054/1993), the day preceding the first of May and the day preceding the Finnish Independence Day. At other times and when the day preceding a public holiday falls on a Sunday, the maximum basic fare shall be EUR 8.18.

Section 4

*Distance-based fare*

- (1) The following four tariffs apply to the distance-based fare calculated in accordance with the distance travelled and the number of passengers:

Tariff I:  
(1- 2 passengers) ..... EUR 1.38/km

Tariff II:  
(3 - 4 passengers) ..... EUR 1.66/km

Tariff III:  
(5 - 6 passengers) ..... EUR 1.80/km

Tariff IV:  
(more than 6 passengers). EUR 1.94/km

- (2) In selecting the applicable tariff, two children under 12 years of age shall be regarded as one person.
- (3) Should a car with stretcher equipment be necessary for the carriage of a customer, the distance-based fare shall be determined on the basis of tariff III.

#### Section 5

##### *Waiting time charge*

- (1) A maximum of EUR 39.36 per hour may be charged for waiting time.
- (2) In addition to what is provided for in subsection 1 above, the waiting time charge may also be imposed:
  - 1) instead of the distance-based fare, if due to heavy traffic or other similar reasons the journey is delayed such that the waiting time charge exceeds the distance-based fare;
  - 2) when, as a result of the customer being late, the driver has to wait for him/her at the place of collection, or in some other location during the journey in the event that a passenger leaves the vehicle.

#### Section 6

##### *Additional charges*

- (1) The following additional charges may be imposed on taxi transport services:
  - 1) a maximum advance booking fee of EUR 6.36, when the transport is ordered at least 30 minutes before the departure time given by the customer;
  - 2) a maximum airport surcharge of EUR 2.09, if the taxi has to pay for the guidance and supervision of taxi traffic to be able to access an airport passenger terminal for the purpose of collecting a customer;

- 3) a surcharge for providing assistance at the following rates:
- a) a maximum of EUR 14.00, if the customer requires assistance in entering the vehicle at the place of collection or leaving the vehicle and entering a building at the destination of the journey, and the vehicle needs to meet the accessibility requirements set out in section 2(6) of the Taxi Act (217/2007), or
  - b) a maximum of EUR 28.00, if the customer requires assistance and transport services as explained in paragraph a above and he/she is pulled manually or using a CE-labelled stair climber on stairs inside a building or on stairs outside a block of flats with balcony access.
- 4) a surcharge for transporting luggage at the following rates:
- a) a maximum of EUR 2.54 for transporting large items and pet animals;
  - b) a maximum of EUR 26.00, if a stretcher needed for the carriage of a customer must be collected and installed on the vehicle before the actual journey begins.
- (2) The advance booking fee referred to in subsection 1(1) above may, however, not be imposed on transport services listed in:
- 1) section 9 of the Social welfare decree (607/1983);
  - 2) sections 4, 5 and 6 of the Decree on services and assistance for persons with disabilities (759/1987);
  - 3) section 39 of the Act on special care for persons with intellectual disabilities (519/1977);
  - 4) sections 1-5 of Chapter 4 of the Health insurance act (1224/2004);
  - 5) section 15 of the Act on the rehabilitation benefits and allowances of the Social Insurance Institution of Finland (566/2005);
  - 6) section 61 of the National pension act (568/2007).
- (3) However, the luggage surcharge referred to in subsection 1(4a) above may not be imposed on the passenger's normal-sized luggage or on assistive devices necessary for persons with restricted mobility, such as wheelchairs, walking frames and guide or assistance dogs.
- (4) Imposing additional charges other than those listed in this decree is not allowed.

## Section 7

### *Informing of prices*

Prior to agreeing on the taxi journey, the consumer must be provided with information on the total price of the journey including taxes or, in the event that the exact price

cannot be provided in advance, information on the basis for determining the price, including taxes.

## Section 8

### *Taximeter*

- (1) The provisions of section 17 of the Decree on the Construction and Equipment of Motor Vehicles and Trailers (1248/2002) shall be observed in the installation and sealing of taximeters.
- (2) The price of a taxi journey shall be calculated by the taximeter, except where a price lower than the maximum price laid down in this decree has been agreed with the customer. In the event that the taximeter is out of order or its seal has been broken, the maximum price to be applied shall be based on the basic fare and the maximum price calculated in accordance with the distance driven.

## Section 9

### *Zone in which the basic fare applies*

- (1) A zone in which the basic fare applies, to be determined by a community representing the majority of taxi licence holders in the station area, shall be binding on all drivers in the area and shall comprise a 2.5 kilometre-radius circle around a taxi station or in its absence, around a car's regular waiting place. The concept of a taxi station (sign 375) is defined in section 19 of the Ministry of Transport decision on traffic control (203/1982).
- (2) The zone in which the basic fare applies may also be larger than this.

## Section 10

### *Use of taximeter in a zone in which the basic fare applies*

- (1) In a zone regarded as the zone in which the basic fare applies, the price charged from a customer for driving to collect him/her shall not exceed the basic fare laid down in section 3.
- (2) The taximeter shall be switched on in the zone in which the basic fare applies to use the tariff complying with the number of passengers when the car becomes available to the passenger or passengers. If the taxi has been booked in advance, the taximeter may only be switched on at the time given in the booking by the customer.

## Section 11

### *Use of taximeter outside the zone in which the basic fare applies*

- (1) If a customer orders a taxi outside the zone in which the basic fare applies, the taximeter shall be switched on to tariff I when the car reaches the border of this zone. If a customer collected in this way is driven back on the same route to the zone in which the basic fare applies or through it to another destination, the taximeter must be on such a setting that no further payment accrues, up until the border of the zone in which the basic fare applies. After this, the taximeter may be set on the tariff based on the number of passengers until the destination of the journey. Should there be more than two passengers, the taximeter may be reset and the fare based on the number of passengers may be applied during the entire return trip.
- (2) If a customer enters the car in the zone in which the basic fare applies and is travelling outside this zone and back to it on the same route, the taximeter shall be on the distance-based fare setting outside the zone in which the basic fare applies only one way of the journey.

## Section 12

### *Entry into force*

- (1) This Decree enters into force on 1 July 2013.
- (2) This Decree repeals the Government Decree on Consumer Prices Applicable to Taxi Transport Services (313/2012) of 14 June 2012.